

# STRONGER together

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## Universal Credit

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Working in partnership with Eastbourne Homes

# Universal Credit

- Income-based jobseeker's allowance (JSA)
- Income related Employment and Support Allowance (ESA)
- Income support
- Working Tax credit
- Child Tax Credit
- Housing Benefit
- **Not** Council Tax Reduction

# Full (Digital) service

- 26 September 2018
- For working age claimants
  - not those with 3 children until February 2019/Supported and emergency accommodation
- All new claims and some changes in circumstances
- Claim and manage claim online
- Bank account and email address

# Impacts

- c1,000 working age LDC tenants – HB c£5.5m
- 440 working age HA – HB of c£6.6m
- c2,700 working age Private tenants - HB of c£21.8m
- Increased rent arrears
- Potential for increase in homelessness
- Council Tax collection
- Managed migration

# Impacts on Residents

- Access to internet
- Basic IT skills
- Financially excluded
- Manage a monthly budget
- Responsible for paying rent

# Support

- Citizens Advice Bureau
  - Personal Budgeting and Assisted Digital support
- Brighton Housing Trust
  - LDC tenants/rural communities
- Libraries
  - IT for You volunteers
- Voluntary Sector meetings